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Secretary Marlene H. Dortch
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

December 8, 2014

Re: PS Docket No. 07-114

Dear Secretary Dortch:

Cell phones are thought to make us safer, with constant access and now "Emergency Dial" options on lock screens. If we always have a phone, we can always reach 911 if they are needed. Unfortunately, the 911 system cannot always reach us. The FCC proposal for updated indoor location accuracy standards will help resolve this problem, and must be enacted right away.

Vividly remembering the stressful calls to our control center and our township during Hurricane Sandy I can say from personal experience that being able to reach people in desperate situations is essential to preventing further harm and saving lives.

When a call originates from a cell phone, particularly from indoors, 911 dispatchers cannot access the location of the caller like they can on a landline. This leaves the dispatcher reliant upon a distressed caller for their location – which is not always possible – or employ creative means of locating them. The added difficulty and the extra time spent translate into lives lost.

While major cell phone providers want to make a show of compromising on this issue, the only thing they are really compromising is our safety. Please set aside any inferior proposals and instead move forward with the FCC plan to update these standards.

Yours truly,



John Ferro

cc: Sen. Bob Casey, Jr.
Sen. Pat Toomey
Chairman Tom Wheeler
Commissioner Mignon Clyburn
Commissioner Jessica Rosenworcel
Commissioner Ajit Pai
Commissioner Michael O'Rielly